



DIFFICULT CONVERSATIONS

Online Training!

For further information or to register for this program
please go to our website www.corporatedojo.com

Do you engage in powerful conversations that allow you to move past difficult, sensitive and awkward issues?

Do you have the frank and upfront discussions you need to?

Do you enable relationships to improve and grow because you engage constructively?

Sign up to learn about how to say the tough stuff well, how to identify the challenging conversation you need to have and the steps to mastering a difficult conversation.



Sign up for this training if you want to...

- Communicate with confidence when the stakes are high
- Feel more comfortable having conversations about sensitive issues
- Maintain healthy dialogue and avoid getting into debate
- Defuse conflict before it begins
- Be inspired to engage in powerful conversations
- Reframe situations to enable more effective conversations
- Have the frank and upfront discussions that are needed

| Online Module: | Focus: |
|----------------------------------|--|
| What makes a conversation tough? | Common reasons people find some conversations tough |
| The role trust plays | The role trust and respect play |
| Choose your mindset | How to choose your attitude and situation through a helpful lens |
| Respect honestly | Removing emotion |
| Prepare | How to prepare well |
| Engage well | The power of dialogue |
| Difficult people | Having difficult conversations with difficult people |

What you can expect to gain from completing the program...

- Ability to recognize what makes a conversation difficult for you
- The essential role trust plays in enabling dialogue and avoiding conflict
- How your mindset choices impact on the effectiveness of the approach taken
- How to be honest while also respectful and sensitive
- Steps they can take to prepare for difficult conversations
- How to engage well even when emotions are running high
- The art of difficult conversations with difficult people

Please Note:

- Any discounts applicable to multiple registrations (in the one transaction) will be included in the final displayed total
- We will contact you post a multi purchase transaction for the registration details of those individuals you have paid for